FORFX Proprietary Trading Platform Privacy Policy

Last updated: June 2024

Propfirm Capital L.L.C-FZ (referred to as "FORFX," "we," "us," or "our") has created this privacy notice to elucidate our data collection and processing practices. By using our services, you acknowledge and consent to our privacy policies and procedures regarding personal information. If you have any questions or concerns, please do not hesitate to contact us at info@forfx.com. If you do not agree with our policies, please refrain from using our services.

Information Gathering

We obtain personal information from you through voluntary means when you engage with our services. This includes registering with our services, expressing an interest in learning more about us or our products/services, participating in activities on our services, or initiating contact with us.

The personal information we collect depends on your interactions with us, the choices you make, and the products/features you use. This may encompass:

- Names
- Phone numbers
- Email addresses
- Physical addresses
- Billing addresses
- Cryptocurrency wallet addresses
- Cryptocurrency transaction hashes

Sensitive Information: We do not collect sensitive information, such as social security numbers, or any information not pertinent to the operation of FORFX's prop trading business.

Payment Information: In the event of any purchases, we may collect the necessary data to process your payment, such as payment instrument numbers and security codes linked to your payment method. The storage of all payment information is administered by our payment processors, and you can access their respective privacy policies on their websites.

It is imperative that all personal information provided to us is accurate, comprehensive, and up-to-date. In case of any changes to your personal information, it is your responsibility to notify us promptly.

Automated Data Collection

During your use of our services, we automatically gather certain information. While this information does not reveal your specific identity (e.g., name or contact details), it may include device and usage data, such as IP address, browser and device specifications, operating system, language preferences, source URLs, device name, country, location, usage information of our services, and other technical details. This information is primarily used to ensure the security and functionality of our services, as well as for internal analysis and reporting purposes.

Similar to other businesses, we also employ cookies and similar technologies for data collection.

Information Utilization

We process your personal information for various purposes, contingent upon your interactions with our services. These purposes include: - Facilitating account creation and authentication while identifying fraudulent activity.

- Seeking feedback and communicating with you regarding your usage of our services.

- Processing your information when necessary to protect someone's vital interests, such as preventing harm.

Legal Grounds for Data Processing

We process your personal data only when it is necessary and legally justified, such as with your consent, to comply with laws, provide services, fulfill contracts, protect your rights, or serve our legitimate business interests.

Sharing Your Personal Information

Your personal information may be shared in the following instances:

- Business Transfers: During negotiations or completion of a merger, sale of assets, financing, or acquisition of our company or a portion of it, your information may be shared or transferred to another entity.

Use of Cookies and Tracking Technologies

The use of cookies and other tracking technologies may facilitate access or storage of information. Our Cookie Notice offers comprehensive information about our usage of these technologies and provides options to decline specific cookies.

We also employ various tracking methods, such as Google AdWords, Meta Advertising, and Google Analytics, to gather and store data on user interactions with our websites.

Data Retention

We retain your personal information only as long as necessary or legally permitted, including for tax, accounting, or other legal reasons. Once our business no longer necessitates it, we will either delete or anonymize your personal information. If deletion is not feasible, we will securely store it and restrict access until it can be deleted.

Security Measures

We have implemented necessary and reasonable technical and organizational measures to safeguard personal information in our possession. However, the internet and information storage technology are not infallible, so we cannot guarantee that your information will not be accessed, stolen, or altered by unauthorized third parties.

While we endeavor to protect your personal information, it is your responsibility to ensure the security of the information you transmit through our services. Exercise caution when using our services, and do so in a secure environment.

Data Collection from Minors

We do not intentionally collect information from individuals under 18. By using our services, you affirm that you are 18 years of age or older, or that you are the parent/guardian of a minor using the services with your consent.

If we become aware of any personal information collected from minors, we will promptly disable their account and erase the data from our records. If you become aware of any such information collected from minors, please contact us at info@forfx.com.

Your Privacy Rights You possess certain rights, including:

- Requesting access to and a copy of your personal information.

- Requesting correction or deletion of your personal data.

- Limiting the processing of your personal information and data portability (if applicable).

- Objecting to the processing of your personal information under specific circumstances.

If you wish to assert these rights, please contact us.

For additional information regarding our data collection and sharing practices, please refer to our privacy notice. Contact us at info@forfx.com or refer to the information provided at the bottom of this document to get in touch with us.

Updates to This Notice

This privacy notice may be periodically revised, with the updated version denoted by a new "Revised" date. It becomes effective immediately upon release. We may notify you of significant changes through a prominent notice or notification. We recommend regularly reviewing this privacy notice to stay informed about how we safeguard your information.

Review, Update, or Delete Your Data

Depending on the laws of your country, you may have the right to access, amend, or delete the personal information we have collected from you. To exercise these rights, please send your request to info@forfx.com.

Appendix I: FORFX Community Telegram Group Privacy Policy

1. Introduction

1.1 These Terms and Conditions govern the sharing of prop firm payout information, including the certificate of payout and transaction hash, within FORFX community channel.

1.2 By participating in the FORFX community channel and accessing the shared information, you agree to comply with these Terms and Conditions.

2. Information Sharing

2.1 The prop firm will share the following information within the community channel:

- Certificate of payout.
- Transaction hash.
- Wallet addresses of our merchant and client.

2.2 This information is provided for transparency purposes and to ensure all members can verify the authenticity of transactions.

3. Use of Information

3.1 The information shared is intended solely for the use of community members to verify transactions and should not be used for any other purposes.

3.2 Members are prohibited from using the shared information for any illegal activities or unauthorized purposes.

4. Privacy and Security

4.1 While we strive to protect the privacy and security of the information shared, we cannot guarantee absolute security. Members are advised to exercise caution and safeguard their own personal information.

4.2 FORFX is not responsible for any unauthorized access or misuse of the information shared within the community channel.

5. Limitation of Liability

5.1 The prop firm shall not be liable for any direct, indirect, incidental, special, or consequential damages resulting from the use or inability to use the shared information.

5.2 FORFX makes no warranties, express or implied, regarding the accuracy, reliability, or completeness of the information shared.

6. Amendments

6.1 The prop firm reserves the right to amend these Terms and Conditions at any time. Any changes will be communicated to the community members through the community channel.

6.2 Continued use of the community channel and access to the shared information constitutes acceptance of the amended Terms and Conditions.